

House Removal Preparations

- We are happy for you to leave items in Chest of Drawers, Ottomans, Blanket Boxes and Bedside Cabinets.
- Please remove all items from Wardrobes.
- All small items should be packed in boxes. Use bubble wrap or paper. Ensure you fill and seal all the boxes to prevent the contents moving.
- If it fits in a box, please ensure that it is packed away in a box, without exception, as any items left lying around will not be moved as we cannot be held responsible for loose items in the vehicle.
- **All boxes need to be sealed and no items to be left sticking out, so that they can be stacked safely on the vehicle, otherwise these cannot be moved by ourselves.**
- Supermarket boxes (Crisp Boxes, Banana Boxes etc) are not suitable for packing your items in as we find that they collapse when being stacked on top of each other in the vehicle, we cannot be held responsible for any damaged caused to items packed in these boxes. When packing or selling boxes to our customers we only use the highest standard double wall boxes,
- All Pictures, Curtains/Poles, Shelves will need to be removed from the walls and packed in preparation for our arrival, in addition to this all wall fixtures ie nails and screws will need to be removed so as to not cause damage/injury when trying to manoeuvre furniture safely out of the property.
- Don't forget to label the packing boxes so the removal men know where to put them.
- Mirrors, pictures and flat screen tv's should be bubble wrapped (unless we are supplying a packing service).
- If you have dismantled items such as beds and tables, please do not leave any screws or bolts sticking out.
- We cannot transport Gas Bottles, Tins of Paint and Jerry cans containing fuel for insurance reasons.
- Please ensure any machines containing petrol ie Lawn Mowers are emptied prior to transporting.
- Please empty Fridge and Freezer of all contents and defrost so no water can escape whilst in transit at least one day prior to the move.
- We are not insured to enter any loft space, so all contents of loft need to be pulled down and packed, ready for removal day.
- We do un-plumb and re-plumb washing machines free of charge but any extra items ie Dishwashers, American Fridge/Freezers will either need to be un-plumbed ready for the move or we can offer this service, please ask for a price. If your American Fridge Freezer will not fit through the doors at the current property or the new property then either the Fridge doors or the properties doors will need to be removed by yourselves or us, again this service will be charged for.
- Any Wardrobes that cannot come out of the property in one piece will need to be completely flat packed. Either by yourselves or TD Removals, service chargeable.
- All beds, including single and cots, will need to be dismantled and completely flat packed unless using our dismantling/reassembly service, this service needs to be confirmed prior to the move, if this service is decided on move day then payment will need to be made in cash before the end of the move, unfortunately we do not offer the option for dismantling to be paid via bank transfer once the move is complete.

PACKING TIPS

Our advice is that you use our professional packing teams, this service is a full packing service and is carried out prior to the move and will ensure the whole move process runs smoothly and efficiently for yourselves.

China & Glass - Line the carton with shredded newspaper and wrap pieces individually in tissue paper. Mark the box 'Fragile'.

Books - For weight reasons, please do not pack more than 30 books into a box.

Plates, Records & CD's – Please pack upwards and not flat as this ensures no breakages.